

Team Leader – Supervisory Skills (Front Line Leadership)



Program Focus

This workshop has been developed to cover the key skills of team leading and supervision. The programme focuses on - how to develop an efficient and effective team environment, managing changes within the team, communicating with the team, the role of the team leader and ways to build your team.

Course Highlights:

The art of effective team leadership:

- The key aspects of effective leadership
- The Newell Leadership Competencies explained
- Identifying the key skills and characteristics of successful leaders
- Reviewing your own personal leadership style
- An overview of Situational Leadership

Building effective teams:

- Being a role model to the team.
- Defining an effective team
- Agree a code of conduct for their team behaviour
- Identifying team strengths and development areas
- Using organizational goals & objectives to define team & individual objectives
- Creating SMART objectives
- Systems for monitoring performance of the team & individuals
- Develop motivational tactics for maintaining momentum within the team.

Core Skills

- Understand how others are motivated and how you are motivated
- Effective delegating
- Understanding Delegation Vs Empowerment
- The value of effective communication - Team briefings and meetings

Course Duration – 2 days

Course Cost - £795.00 per delegate (plus VAT)